

## Disclosure of investor complaints by Rudra Shares & Stock Brokers Limited

Annexure B

Data for every month ending -

APRIL - 2022

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution on time (in days)^
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges	2	0	2	0	0	2	NA (ARB/APPL-ARB Pending)
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>2</b>	...

### Trend of monthly disposal of complaints

S N	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April-2021	1	1	1	1
2	May-2021	1	1	0	2
3	June-2021	2	2	0	4
4	July-2021	4	1	0	5
5	August-2021	5	0	2	3
6	September-2021	3	1	2	2
7	October-2021	2	1	1	2
8	November-2021	2	1	1	2
9	December-2021	2	0	0	2
10	January-2022	2	0	0	2
11	February-2022	2	0	0	2
12	March-2022	2	0	0	2
13	April-2022	2	0	0	2
	<b>Grand Total</b>		<b>8</b>	<b>7</b>	<b>2</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\* Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

#### **Trend of annual disposal of complaints**

<b>S N</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	1	0	1
5	2021-22	1	8	7	2
6	2022-23	2	0	0	2
	<b>Grand Total</b>		<b>8</b>	<b>7</b>	<b>2</b>